



eRepublic of the Philippines  
**CAVITE STATE UNIVERSITY**  
**Don Severino de las Alas Campus**  
Indang, Cavite  
(046) 415-0010  
cvsu.edu.ph

## **INTERNET SUBSCRIPTION – CvSU WAN PROJECT**

### **NAIC & ROSARIO CAMPUSES**

**ABC: ₱1,920,000.00**

### **FIXED INTERNET BANDWIDTH (12-MONTH SUBSCRIPTION)**

- 50 Mbps fixed internet bandwidth from university to internet; backbones via wired connection
- CIR is 1:1
- unlimited access 24 hours a day and 7 days a week
- network availability should be at least 99% with roundtrip delay (from provider to international link) of <200 msec
- 6 public IP addresses
- Provide a link-testing period of fifteen (15) calendar days free of charge. Testing period shall start upon completion of supply, delivery and installation of internet access.
- For major service interruptions and equipment failures, the provider must ensure an acceptable response time through email and phone support or onsite visit of their technical support personnel.
- Corrective measures, provision of service units and resolution of service interruptions in case of equipment/materials defects must be completed within four (4) hours after notification.
- Equipment and materials covered by warranty that are diagnosed beyond repair must be replaced and at no cost to the university.
- 24 x 7 online technical support personnel for urgent queries and scheduled/unscheduled interruptions.
- The provider must:
  - submit a problem escalation flowchart including contact details
  - provide an online access for the graphical presentation report of bandwidth utilization for inbound and outbound traffic.
  - submit a report of any events in the internet such as scheduled service interruptions and link upgrades.
  - provide trouble ticket number for downtime of international link services.
  - comply and provide all report(s) within 24 hours via email on scheduled/unscheduled services interruption report.
  - incorporate the rebate for downtime and service degradation incurred on the billing invoice immediately following such downtime/degradation.
- Installation Charge

## **CARMONA & IMUS CAMPUSES**

**ABC: ₱2,760,000.00**

### **FIXED INTERNET BANDWIDTH (12-MONTH SUBSCRIPTION)**

- 100 Mbps fixed internet bandwidth from university to internet; backbones via wired connection
- CIR is 1:1
- unlimited access 24 hours a day and 7 days a week
- network availability should be at least 99% with roundtrip delay (from provider to international link) of <200 msec
- 6 public IP addresses
- Provide a link-testing period of fifteen (15) calendar days free of charge. Testing period shall start upon completion of supply, delivery and installation of internet access.
- For major service interruptions and equipment failures, the provider must ensure an acceptable response time through email and phone support or onsite visit of their technical support personnel.
- Corrective measures, provision of service units and resolution of service interruptions in case of equipment/materials defects must be completed within four (4) hours after notification.
- Equipment and materials covered by warranty that are diagnosed beyond repair must be replaced and at no cost to the university.
- 24 x 7 online technical support personnel for urgent queries and scheduled/unscheduled interruptions.
- The provider must:
  - submit a problem escalation flowchart including contact details
  - provide an online access for the graphical presentation report of bandwidth utilization for inbound and outbound traffic.
  - submit a report of any events in the internet such as scheduled service interruptions and link upgrades.
  - provide trouble ticket number for downtime of international link services.
  - comply and provide all report(s) within 24 hours via email on scheduled/unscheduled services interruption report.
  - incorporate the rebate for downtime and service degradation incurred on the billing invoice immediately following such downtime/degradation.
- Installation Charge

Prepared by

  
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